

PARENTS AS PARTNERS

Bowden House Day Nursery offers an open door policy welcoming parents into the setting at any time to view for themselves the quality of care given to their child.

1. Parents have access to their children's developmental records and are consulted as to the care and any special requirements that their child may have.
2. All curriculum/play plans are emailed over weekly to parents.
3. Any extra activities/outings parents will be informed by letter with consent form attached.
4. Daily feed back will be given to all parents /carers as to how the child's day has been. We are happy to provide a Home to Nursery Diaries if one is requested.
5. All parents are welcome to come in to the rooms and look at the activities that the children have been involved in.
5. Development reports will be completed on a termly basis when the children tracking has been done and sent home for the parent/carers to see how their child is progressing. We can arrange a meeting with parents/carers to discuss the report and add their comments to it if requested.
6. Mutual respect should be shown between parents and nursery staff when dealing with all issues relating to children. Any situation that arises where there may be a concern from either side should be dealt with in a calm, professional and confident manner (see complaints procedure). Nursery will not tolerate any form of negative verbal or physical behaviour towards their staff. Nursery staff should also deal with parents in a positive and helpful manner at all times and deal with issues in an appropriate way.
7. We expect that no details of confidential matters are posted by parents/ carers on any public forum which could have a detrimental effect on the nursery or the staff. There is a complaints procedure to follow for parents/ carers, and nurseries protection.